CASE STUDY

Large West Coast Healthcare System Boosts Efficiency, Visibility and Decision-Making with Projecto and Ongoing Software Support

Following the implementation of Projecto™ capital program and construction management software, a large west coast healthcare system saw a substantial increase in project visibility and coordination. Decision-making has become more precise and project managers are more productive, spending significantly less time on administrative and reporting tasks. And after 20+ years of partnership and growth, the Wizard support team continues to find ways to help the healthcare system run their organization more efficiently and effectively.

Projecto by the numbers

250+
standard, scheduled and custom reports

20+
automated forms

2,000+
invoices and purchase orders processed each month

BILLIONS
of dollars in project financials accurately tracked to the penny

THE INITIAL CHALLENGE

The healthcare system works tirelessly to deliver best-in-class healthcare. That commitment requires a high level of operational efficiency that allows their teams to focus on what matters most: providing quality care to patients.

The healthcare system's affiliate was using Excel to manage their program and construction management projects. Up to 30 active projects, two campuses, five project managers and a lack of standardization across them all resulted in a tedious and labor-intense reporting and forecasting process that took weeks to complete and kept staff from more patient-centric activities.

The use of Excel also limited the affiliate's visibility into the full financial scope of their projects—making it difficult to identify and respond to changing needs quickly. The affiliate recognized the need for a flexible yet powerful software solution that would move them away from the disordered and time-consuming nature of Excel and into a centralized system.

The healthcare system's affiliate implemented Wizard's Projecto capital program and construction management software in 1998 for a single hospital. Since then, the entire healthcare system—180 staff, 34 affiliates and 400+ active projects—has moved to Projecto, with our support team continuing to tailor and refine their software solution to add new features, streamline additional processes and support collaboration.

One central system enhances project visibility

The implementation of Projecto increased the healthcare system's visibility into project schedules, contracts, staffing, cashflow, budgets and more. Projecto's standardized and timely reporting improves the system's decision-making and planning capabilities while allowing them to manage workflows more efficiently as well as identify and proactively respond to changing conditions on the job site.

With billions of dollars at stake, the healthcare system can visualize and manage their project budgets to the penny with Projecto. In combination with their operational processes and collaboration with their construction teams, the healthcare system used Projecto to save nearly $500M on one project alone.

Automating tasks improves operational efficiency

Our ongoing support of the healthcare system has led to the automation of many of their manual processes, allowing them to complete more tasks with fewer people in less time and with better accuracy. Future plans include further automation of data feeds between Projecto and the Lawson ERP system.

The healthcare system's 400+ projects generate thousands of purchase orders and invoices each month, all of which require review, approval and forwarding to accounts payable. Before Projecto, this effort consumed days of staff time each month. Today, this task is accomplished at the press of a button.

Automation allows the healthcare system to route and secure budget and change approvals more quickly, schedule staff more effectively and provide immediate and accurate financial reporting.

Custom tailoring elevates ease-of-use

While useful out-of-the-box, Projecto's flexibility is what has added the most value for this large west coast healthcare system.

The flexibility allows the healthcare system to continue to adapt Projecto to their changing needs while still making it approachable, easily understandable and quick for new users to onboard.